

SYRIAN NGO ALLIANCE  
تحالف المنظمات السورية غير الحكومية

# 2023 A Year of Transformational Change

**Report: Key Achievements of SNA  
and NGO-member**



**SYRIAN NGO ALLIANCE**  
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## About Us

SNA consists of 25 SNGOs who are some of the largest SNGOs working to meet the Humanitarian needs in line with international standards and protocols. SNA provides the umbrella for these SNGOs to coordinate and advocate common messages ensuring the voices of affected populations are heard. We play an active role when it comes to how aid is being delivered in Syria.

## Our vision

To lead the Syrian humanitarian work and its voice to empower the rights of society.

## Our Mission

An alliance of Syrian humanitarian organizations who actively and effectively advocate and coordinate at various levels the responses to the Syrian humanitarian affairs to help the Syrian people preserve their dignity and rights.

## Our values

### 01 Trust

We listen to each other with positivity, manage our dialogues with respect and understanding, and work to build trust among our members, aspiring for this to reflect in the Syrian youth's trust in humanitarian work in general.

### 02 Participation

We aim for the Alliance to be a leading platform for civil society cooperation in Syria, enabling the exchange of expertise, experiences, and resources in a spirit of collaboration.

### 03 Equality

We are all equal in rights and responsibilities. This equality stems from our members' commitment to providing justice and non-discrimination to all beneficiaries, regardless of ethnic, racial, religious, or regional backgrounds.

### 04 Effectiveness

We strive to optimize available resources, minimize waste, and avoid duplication of efforts, aiming to achieve the maximum possible benefit from our projects and services.

### 05 Collaboration

We believe that we accomplish more when we work together and that we are stronger when we unite to achieve our goals.



## SNA NGO-member



## Our Activities



- ✓ Participate in meetings, conferences, and events relating to the humanitarian response in Syria, to advocate for issues of great concern to civilians affected by the Syrian crisis, and to play a pro-active role in coordinating efforts and ensuring a better humanitarian response.
- ✓ Engage in focused meetings with decision-makers and officials from UN State Members that are involved in the Syrian context, to improve the humanitarian response and the protection of civilians and humanitarian workers.
- ✓ Be represented at various events such as: The Humanitarian Liaison Group (HLG), the Strategic Steering Group (SSG), the Inter-Cluster Coordination Group (ICCG), Top Donor Group Meetings, Donor Conference (i.e. Brussels and London Conferences for Syria), Senior Officials Meetings, Post-SSG Donor meetings and the Humanitarian Summit in Istanbul.



- ✓ Liaise with other NGO fora (regionally and internationally) such as the Syrian Networks League (SNL), The Syria International NGO Regional Forum (SIRF), and NGO Forum northwest Syria, to better understand the collective challenges and put together the best ways to mitigate them and to coordinate advocacy efforts.
- ✓ Serve as a platform to effectively address challenges, discuss solutions and conduct capacity building, and to share lessons learned and best practices internally within the Alliance and externally with other stakeholders and partners.
- ✓ Hold media conferences, publish statements, videos, and news to raise awareness about and advocate for key humanitarian issues.



## Key Achievements of SNA NGO-member and Projects Implemented Across Various Humanitarian Sectors in 2023

35,648,356

The number of services provided to populations across various humanitarian sectors by SNA NGO-member organizations.

18,446

The total number of staff employed by member in both Turkey and Syria.

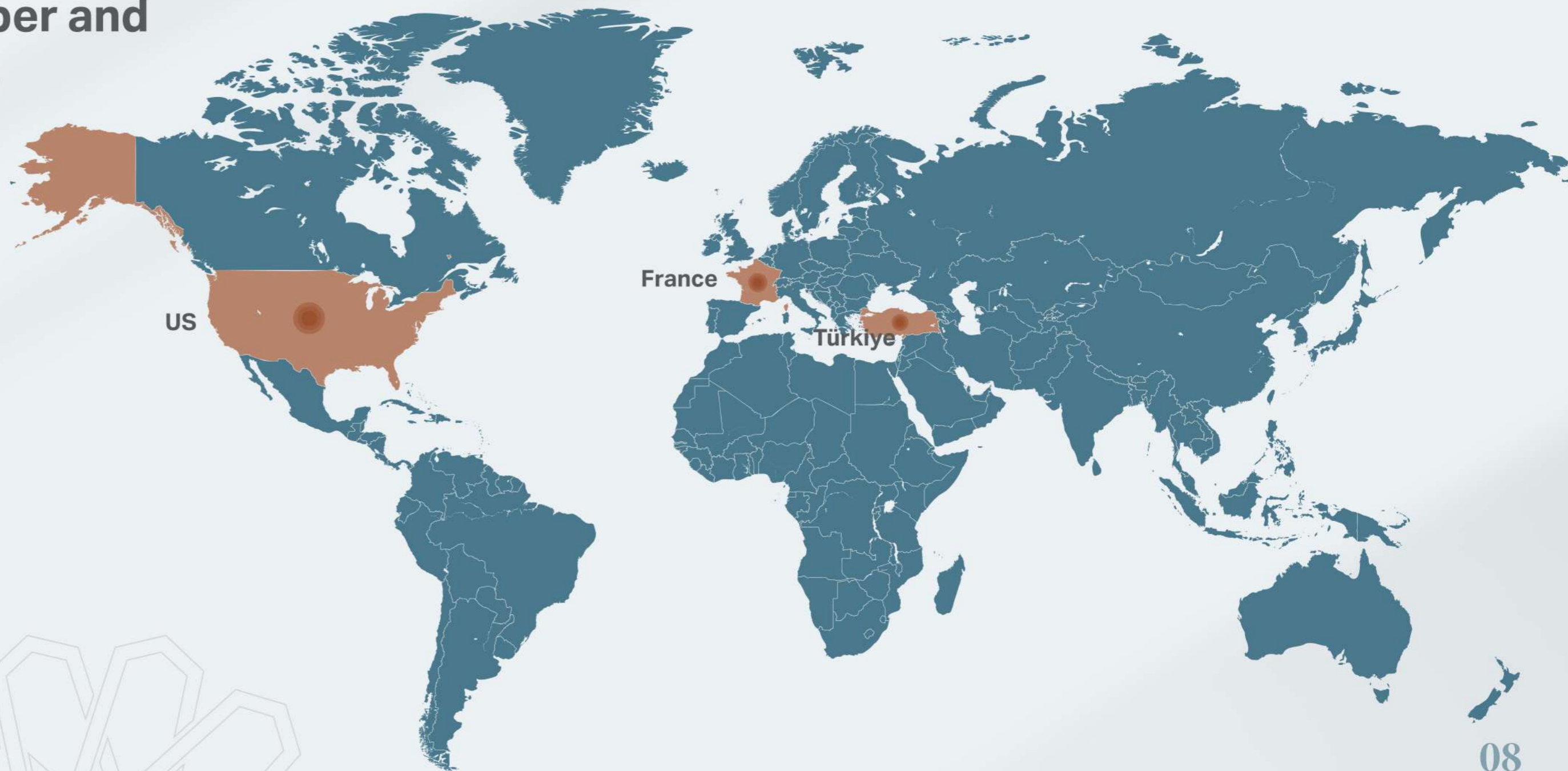
1,170

Humanitarian projects implemented across various sectors over the past year

25

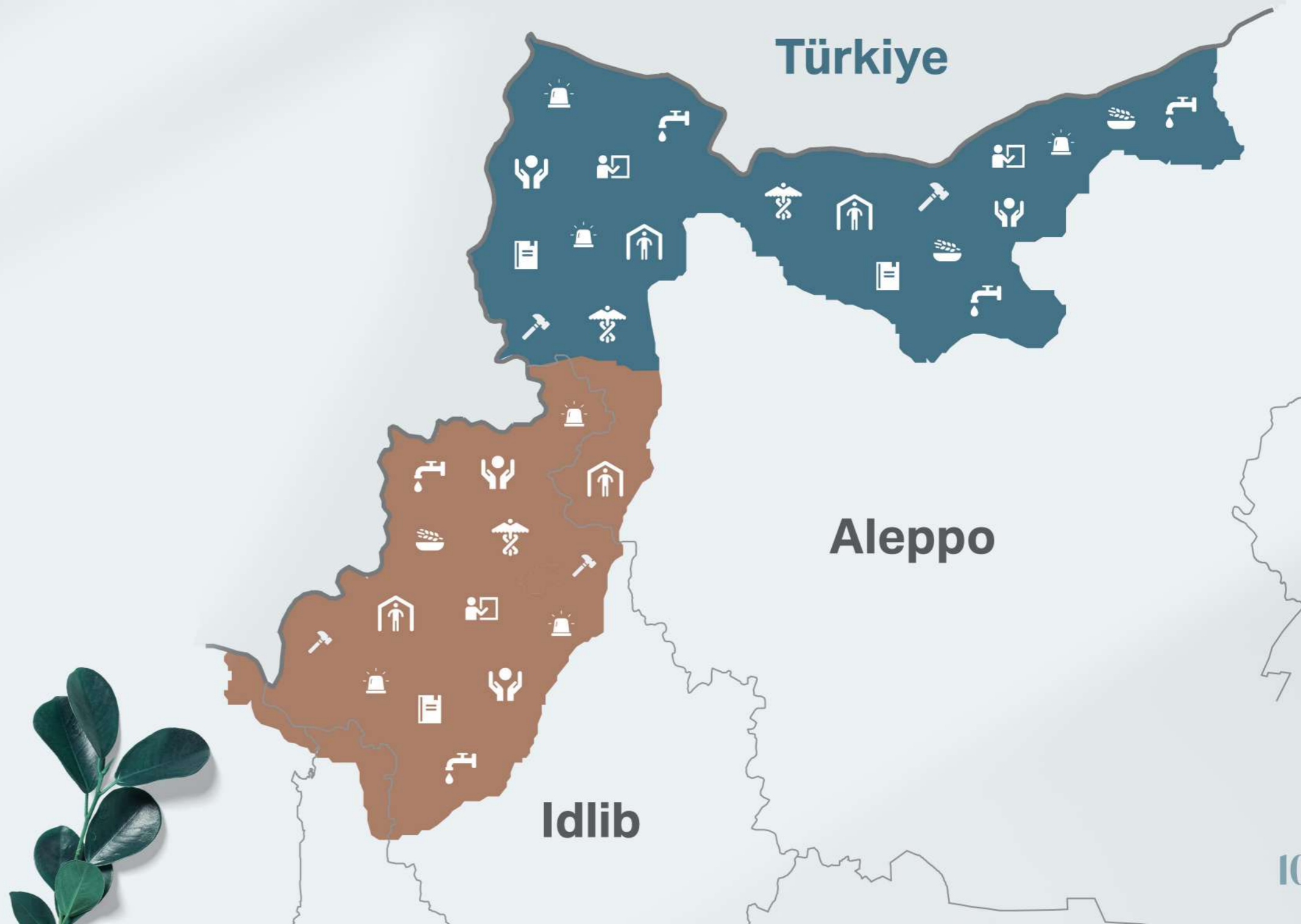
The total number of SNA NGO-member

23 Türkiye  
01 US 01 France



**The number of SNA-members working in the following sectors**

	Protection	21 organizations
	Emergency Response	20 organizations
	Health, Mental Health, and Nutrition	20 organizations
	Shelter	18 organizations
	Food Security and Livelihoods	17 organizations
	WASH	16 organizations
	Early Recovery	15 organizations
	Education	13 organizations
	Training and Capacity Building	10 organizations



# Financial Budget of SNA NGO-member for 2023



1,170

Total number of projects implemented in 2023



475,137,098

Annual Financial Budget for 2023 (USD)



# Protection Sector



128

Number of projects implemented by SNA-member

2,079,015

Number of services provided to populations within the protection sector



## Number of SNA-member working in the following sub-sectors

✓ Psychosocial Support (PSS) and Psychosocial Protection (General Protection - Child Protection & GBV)	17
✓ Child-Friendly Spaces	15
✓ General Community Protection Centers	14
✓ Distribution of Psychosocial Support Kits and Dignity Kits	14
✓ Women and Girls Friendly Spaces	13
✓ Life Skills	11
✓ Legal Services	9

# Emergency Response Sector

178

Number of projects implemented by SNA-member

2,122,902

Number of services provided to populations within the emergency response sector



## Number of SNA-member working in the following sub-sectors

✓	Ready-to-Eat Food Baskets	17
✓	Heating Supplies	16
✓	Multi-Purpose Cash Assistance	14
✓	Non-Food Items (NFI) Baskets, Newcomer Kits, and Kitchen Kits	14
✓	Winter Cash Assistance	11

# Health, Mental Health, and Nutrition Sector

283

Number of projects implemented by SNA-member

9,708,657

Number of services provided to populations within the health, mental health, and nutrition sector



## Number of SNA-member working in the following sub-sectors

✓	Nutrition Teams	17
✓	Primary Healthcare Centers	16
✓	Outpatient Medical Consultations	16
✓	Specialized Healthcare Facilities	14
✓	Secondary Healthcare Facilities	12
✓	Vaccination Teams	11
✓	Number of Mental Health Centers	11
✓	Nutrition Stabilization Centers	8

# Shelter Sector

## Number of SNA-member working in the following sub-sectors

✓	Home Rehabilitation and Renovation	14
✓	Tent Installation, Insulation	14
✓	Construction of Adequate Housing	11
✓	Road Rehabilitation and Graveling in Camps, Towns, and Cities	11
✓	Cash-for-Home Rehabilitation and Renovation	8



86

Number of projects implemented by SNA-member

1,460,723

Number of services provided to populations within the

# Food Security and Livelihoods Sector



## Number of SNA-member working in the following sub-sectors

✓	Food Baskets	15
✓	Free Bread	11
✓	Agricultural Support	11
✓	Cash-for-Food	10
✓	Cash-for-Work in Value Chain-Related Activities	9
✓	Capacity Building and Training	8
✓	Livestock Support	7
✓	Flour Distribution	4



149

Number of projects implemented by SNA-member

5,547,978

Number of services provided to populations within the food security and livelihoods sector

# WASH Sector

## Number of SNA-member working in the following sub-sectors

✓	Water Supply in Camps	15
✓	Hygiene Awareness	14
✓	Water Tank Provision in Camps	13
✓	Hygiene Kits	13
	Provision and Construction of WC in Camps	11
✓	Wastewater Disposal in Camps	10
✓	Rehabilitation of Water Pumping Stations in Towns and Cities	10
✓	Rehabilitation of Sewerage and Water Networks in Towns and Cities	10
✓	Garbage Collection in Camps	9
✓	Operational Support for Water Pumping Stations in Towns and Cities	7
✓	Rehabilitation and Construction of Wastewater Treatment Plants	6



**93** Number of projects implemented by SNA-member

**7,689,335** Number of services provided to populations within the WASH sector

## Early Recovery Sector

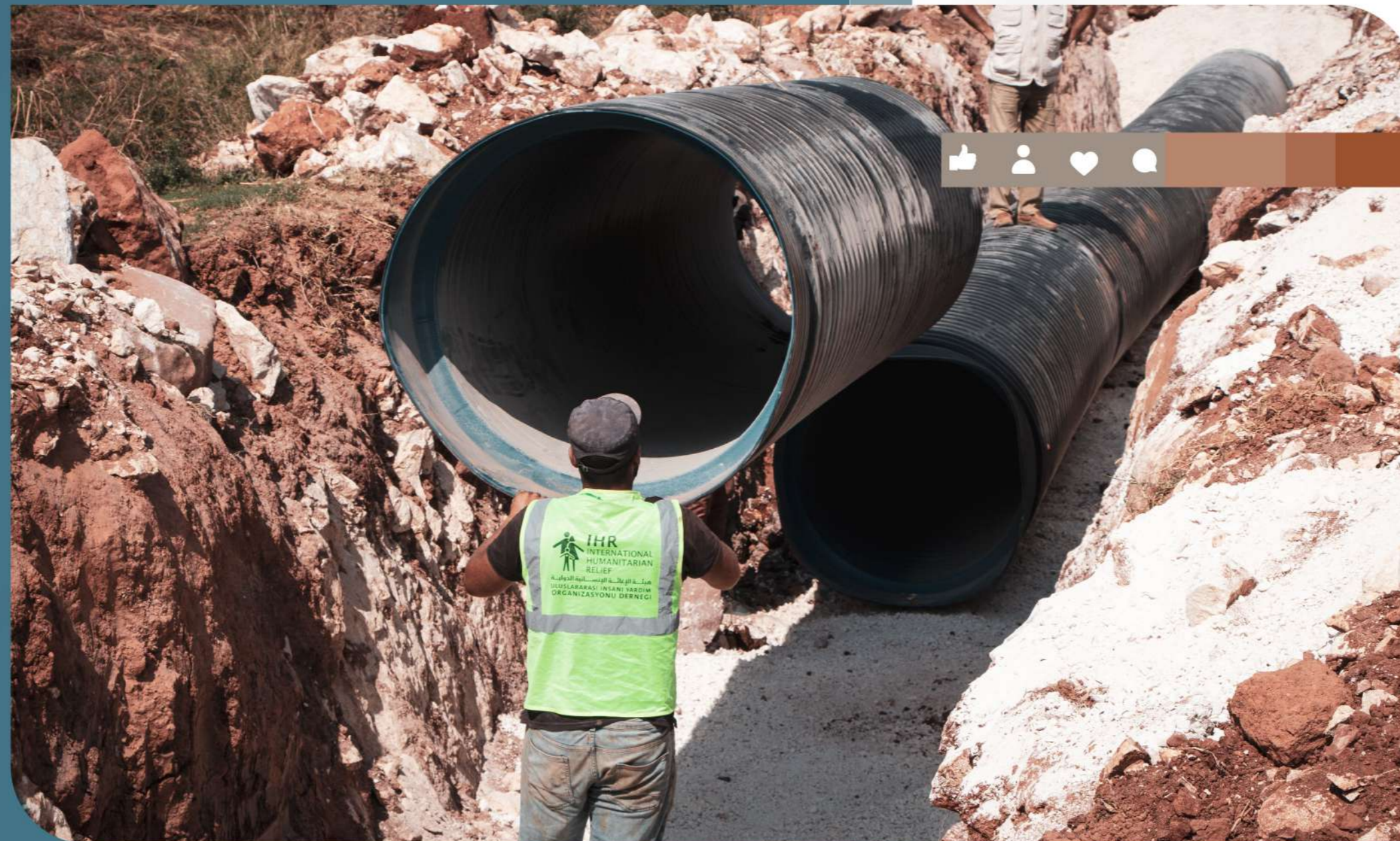


44

Number of projects implemented by SNA-member

6,525,763

Number of services provided to populations within the early recovery sector



### Number of SNA-member working in the following sub-sectors

✓	Vocational Training	12
✓	Small Business Projects	10
✓	Infrastructure Rehabilitation and Debris Removal	10
✓	Cash-for-Work	9
✓	Construction and Rehabilitation of Markets and Public Facilities	8
✓	Rural Savings Funds	3

# Education

## Sector

68

Number of projects implemented by SNA-member

1,127,098

Number of services provided to populations within the education sector



### Number of SNA-member working in the following sub-sectors

✓ Psychosocial Support Sessions and Child Protection	12
✓ Formal Education Schools	11
✓ Non-Formal Education Centers	11
✓ Operational Costs (Books - Stationery - School Bags - Diesel - Heaters)	10
✓ Projects Supporting Teachers and Administrators with Salaries and Allowances	9
✓ Back-to-School Campaigns	10
✓ Rehabilitated Schools	10
✓ Temporary Education Centers	9

# Training and Capacity Building Sector



31

Number of projects implemented by SNA-member

4,814

Number of services provided to populations within the training and capacity building sector



## Number of SNA-member working in the following sub-sectors

✓ Training for Staff	14
✓ Training for Institutions, Associations, and Initiatives	6
✓ Training by Teams from Organizations, Associations, and Initiatives	5

# SNA Advocacy and Coordination Key Achievements in 2023

## SNA's Role in the Syrian Humanitarian Response:

- ✓ At the start of 2023, SNA launched an advocacy campaign aimed at ensuring the continuation of cross-border humanitarian aid deliveries, in line with UN Resolution 2642. The campaign's messages highlighted the scale of needs in northwestern Syria across various humanitarian sectors and the key challenges. The campaign included the production of media and advocacy materials, along with activities and meetings with key stakeholders influencing the renewal of the resolution.

In addition, SNA collaborated with local and regional partners, supporting advocacy efforts through regular meetings and discussions on the latest developments related to the resolution's renewal. Joint advocacy products were also launched in partnership with organizations such as the Syrian International NGO Regional Forum (SIRF), InterAction, the Syrian NGO Forum in northwestern Syria, the Syrian Networks League (SNL), and the American Relief Coalition for Syria (ARCS).

All advocacy products related to the UN resolution for continued cross-border aid can be found [here](#).



- ✓ SNA attended a virtual meeting in the presence of the ten elected members of the UN Security Council and the penholders (Brazil and Switzerland). During this meeting, SNA provided a briefing on the importance of renewing the UN Security Council resolution to the affected population in NWS, and from the perspective of local organizations. The briefing emphasized the critical role of the UN mechanism in ensuring coordination and access, as well as the importance of UN agencies for safety and security in the region.

- ✓ SNA also participated in a joint meeting with the Emergency Relief Coordinator (ERC), Mr. Martin Griffiths. During the meeting, attendees expressed the strong frustration felt by the people of northwestern Syria due to the delay in UN agency aid following the earthquake. Key demands were shared, including the need to open all border crossings to increase the pace of the response and the urgent provision of essential supplies to those affected by the earthquake, alongside activating humanitarian worker policies.

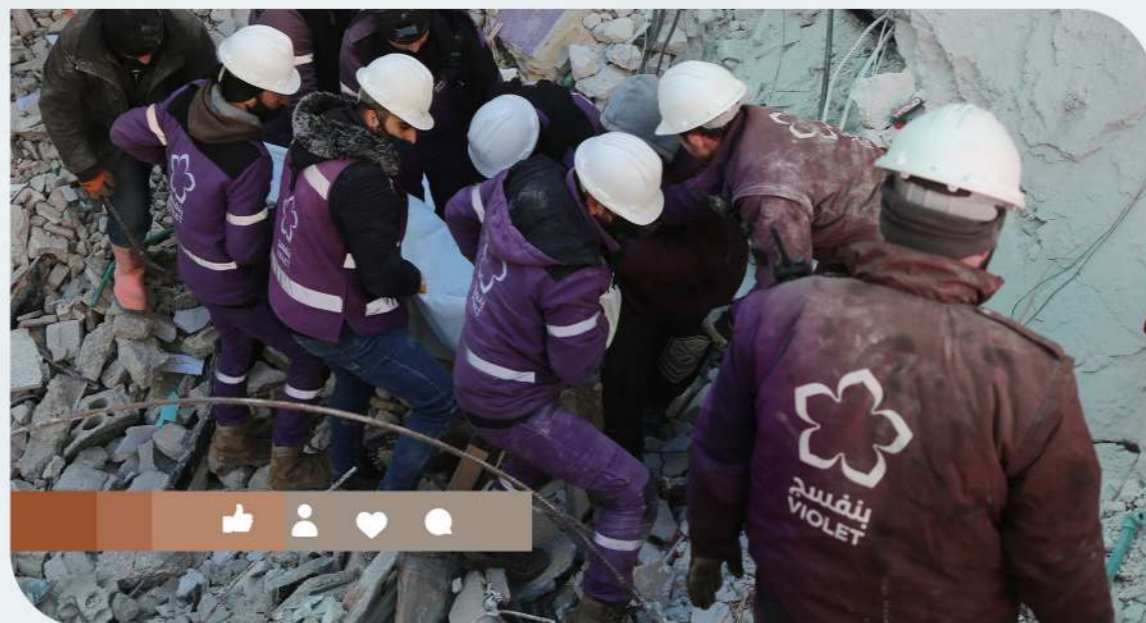
- ✓ SNA attended a meeting with Ms. Adele Khodr, UNICEF's Regional Director for the Middle East and North Africa. Several important topics were discussed, including emergency planning, the renewal of cross-border UNSC resolution, operational plans in case the resolution is not renewed, multi-year projects, advocacy plans for increased funding to support education, the opening of UN offices in northwestern Syria, and humanitarian worker duty of care policy.

- ✓ A project was launched in partnership with DEMAC, an initiative supporting diaspora organizations and actors to enhance coordination between diaspora organizations, local networks, and the institutional humanitarian system. The project aims to strengthen the efforts of civil society and humanitarian organizations in responding to increasing humanitarian needs and operational demands following the earthquake disaster. The [press release](#) for the project launch and related files and reports can be found [here](#).

- ✓ SNA hosted a meeting with representatives from the German Ministry of Foreign Affairs at SNA's office. The primary objective of the meeting was to listen to and receive feedback from SNA's member organizations on several topics, including the earthquake response, the localization of local organizations, and the challenges facing these organizations across various humanitarian sectors. The meeting also covered the "Humanitarian Worker duty of care policy" and the challenges faced by humanitarian organizations and their staff during and after the earthquake, especially the lack of a genuine response from donors.

Discussing the The emergency response plan in case UN Security Council resolution fail, SNA member representative expressed concerns about the absence of an alternative mechanism for response in non renewal scenario. SNA's role was summarized in the legal initiative calling for continuing aid delivery based on legal basis.

- ✓ SNA also attended a meeting with the Civil Society Organizations Platform, where both platforms presented overviews of their histories, structures, priorities, objectives, activities, working mechanisms, and advocacy topics. An agreement was made to continue coordinating efforts and working together to achieve synergy and provide mutual support between them.



- ✓ In collaboration with the Syrian Civil Networks Platform (SCNP), SNA coordinated two events on the sidelines of the Brussels Conference titled "The Future of Syria and the Region." These events were held in Brussels in conjunction with the annual Day of dialogue and Ministerial Day.

- ✓ **The first side event, titled:** "Building Resilience and Ensuring Accountability: Towards a Principled Approach for Recovery and Early Recovery in Syria", took place on June 12th

- ✓ **The second side event, titled:** "Cross-Border Humanitarian Aid", took place on June 13th.

- ✓ SNA participated in the Inter-Agency Standing Committee (IASC) workshop, which included the Operational Peer Review team. The goal of this meeting was to assess the response during and after the earthquake, identify areas for improvement, and define urgent corrective measures to enhance humanitarian aid delivery and reduce gaps. Several key action points emerged from the workshop, including a review of: due diligence, multiple coordination issues related to logistics and procurement, financial solutions, increasing emergency response teams, and pushing for emergency planning.



- ✓ SNA participated in two emergency meetings after the UN Security Council failed to renew the Syria cross-border aid resolution following Russia's veto of the proposal put forward by penholders Brazil and Switzerland. These meetings were hosted by InterAction and SIRF. Both meetings discussed the latest developments at the regional and international levels following the resolution's failure, as well as key advocacy products and strategies to reinstate the Security Council's role in seeking ways to reactivate the resolution.
- ✓ SNA issued a [position paper](#) in response to the Syrian regime's conditional six-month consent for UN agencies to use the Bab al-Hawa crossing.



- ✓ SNA attended a meeting with Ms. Edem Wosornu, Director of Operations and Advocacy at the United Nations Office for the Coordination of Humanitarian Affairs (OCHA), who provided a briefing on behalf of the Emergency Relief Coordinator, Mr. Martin Griffiths, regarding the latest developments following the failure to renew the cross-border aid resolution in the UN Security Council.
- ✓ SNA participated in a roundtable with several humanitarian response organizations active in Northwest Syria, including the White Helmets, and David Carden, Deputy Regional Humanitarian Coordinator. Mr. Carden attended the open session and provided updates on the latest developments and current challenges. A closed session followed, which was exclusively for local organizations to discuss recent developments concerning cross-border humanitarian aid. The goal of this session was to unify efforts and coordinate a unified stance for all Syrian NGOs in Northwest Syria. A joint statement was issued after the meeting, reflecting the collective position of Syrian NGOs on the latest developments. The statement is available in both [Arabic](#) and [English](#).
- ✓ SNA participated in an online webinar hosted by DEMAC, which focused on the real-time review of diaspora organizations' responses to the February 6, 2023 earthquake in Northwest Syria. Ms. Sophia from DEMAC moderated the session, with speakers including Ms. Nil Turkchin from the review team, Ms. Rand Sukhaita representing the Syrian Civil Networks Platform, and Mr. Hisham Derani representing SNA. The speakers discussed the methodology and research behind the report, challenges related to emergency funding allocation to meet needs, obstacles to information sharing, and the achievements of local organizations in the first days and weeks following the earthquake. You can reach the review report from [here](#).



## Localization - Empowering Local Organizations:

- ✓ SNA has conducted a research study on (Localization - Empowering Local Organizations). The study aims to provide SNA and its members with an overview of the fulfilled and unfulfilled commitments related to localization as per the Grand Bargain pledges, in addition to building evidence on the challenges and obstacles faced by Syrian NGOs in Northwest Syria.
- ✓ SNA organized an online webinar to discuss the findings of the report, key recommendations, and challenges from the perspective of local organizations. The webinar was attended by several international and local organizations, as well as government representatives and donors. You can access the full report [here](#).



## Coordination and Advocacy Efforts of SNA in Leading Humanitarian Work in Syria:

- ✓ SNA participated in the (Civil Society Organizations Conference) held in Amman, titled "Hear Our Voices", which aimed to address the humanitarian response to the Syrian crisis. The conference resulted in several recommendations regarding the leadership of humanitarian coordination and decision-making, expanding access to funding for local actors, and strengthening partnerships.
- ✓ SNA attended a joint meeting with the United Nations Office for the Coordination of Humanitarian Affairs (OCHA), UN agencies, international organizations, and the Emergency Directors Group (EDG) of the Inter-Agency Standing Committee (IASC) to review challenges and opportunities for expanding the cross-border response to Syria from Turkey after the earthquake.
- ✓ Representatives from the SNA participated in the 7th Senior Officials Meeting (SOM) in Berlin, organized by the German Federal Foreign Office and DG ECHO, focusing on assessing the current humanitarian situation, addressing related challenges, and preparing for the humanitarian aspects of the 7th Brussels Conference.
- ✓ SNA also participated in a meeting of Aid of Northern Syria Humanitarian Fund (AFNS), where several topics were discussed, including the upcoming allocation strategy, which will take place by the end of December or early January 23/24, as well as updates on registration with the fund and partner lists.

- ✓ SNA co-organized a high-level meeting held annually in Istanbul, attended by representatives from SNA NGO-members, NWS NGO Forum and the Regional International Organizations Forum for Syria (SIRF). The meeting covered several key topics throughout the day, including the humanitarian context in northwest Syria, effective coordination among humanitarian platforms, localization, and key outcomes and recommendations to share with Donors in a dedicated meeting.
- ✓ Following the high-level meeting, members and representatives from SNA attended a meeting with Donors to convey the key messages and results discussed on the first day.



## Key Advocacy Products of the SNA for 2023

- ✓ SNA Joint [Statement](#) with SIRF and NGO Forum regarding the UN resolution to extend cross-border aid delivery (2672).
- ✓ SNA Joint Statement with ARCS, SNL, and White Helmets on the UN Security Council resolution. English version [here](#), Arabic version [here](#).
- ✓ [Infographic](#) for World Education Day.
- ✓ SNA Joint Statement with SIRF, NWS, NES NGO Forum, and DINGOS, which included an urgent call for support for those affected by the earthquake in Syria and Turkey. [Here](#).
- ✓ Joint [Statement](#) issued by Syrian NGOs titled "Meeting the Needs of Affected Populations in the Acute Complex Emergency in Syria Following the Earthquakes."
- ✓ SNA shared a [statement](#) prepared by SIRF with member organizations for signing on their behalf regarding the one-month anniversary of the earthquake and the scale of unmet needs for those affected by the earthquake in Turkey and Syria.



**Main link to all SNA's products from the official website**

1. Statements
2. Videos

- ✓ Special Condolence Statement for SNA NGO-member organizations mourning humanitarian colleagues who lost their lives due to the earthquake. You can read the statement in both [English](#) and [Arabic](#).



- ✓ SNA's [Video](#) on the anniversary of the Syrian revolution (March 15).

- ✓ SNA Joint [Statement](#) with American Relief Coalition for Syria regarding the approval to extend the use of the Bab al-Salam and Al-Rai crossings.

- ✓ Open [Letter](#) prepared by international organizations in New York with SNA's member organizations sign on, calling for the renewal of Security Council Resolution 2672.

- ✓ SNA Joint [Statement](#) with NWS NGO Forum and the Syrian Networks League regarding the bombing targeting the outskirts of Idlib city and the town of Jisr al-Shughur.



- ✓ SNA Joint [statement](#) with NWS NGO Forum prior to the United Nation Security Council Resolution voting session.

- ✓ SNA's [Video](#) on the importance of renewing the Security Council resolution for cross-border humanitarian aid and programs implemented.

- ✓ SNA Joint [Statement](#) with Syrian Networks League regarding the escalation and military attacks in northern Syria.

- ✓ Joint [Statement](#) regarding the failure of the Security Council resolution, on behalf of the Syrian NGO Alliance, the Regional Forum of International Organizations in Syria, NWS NGO Forum, and the Syrian Networks League.





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## **A Unified Voice Reflecting the Suffering of Refugees and the Displaced**

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